

**Arbor Hospice
Hospice Education Network
2010 Annual Mandatory Courses**

Non-Clinical Yearly Courses	Time (mins.)	Clinical Yearly Courses	CE Credits	Time (mins.)
Abuse, Neglect and Exploitation	29 minutes	Abuse, Neglect and Exploitation		29 minutes
Adverse Events/Incident Reporting	20	Adverse Events/Incident Reporting		20
Effective Communication	64	Clinical Ethics at the Bedside	.7 for nurses	42
Emergency/Disaster Management	37	Cultural Considerations at the end of life	1.0 for nurses, SW and Counselors	62
Fire Safety	13	Effective Communication	1.0 for nurses and SW and Counselors	64
Fraud & Abuse and Corporate Compliance: A Primer for Hospices	52	Emergency/Disaster Management		37
HIPAA Privacy Training-Admin	28	Fire Safety		13
Infection Control & You	28	Fraud & Abuse and Corporate Compliance: A Primer for Hospices	.8 for nurses	52
Managing, Stress, Boundaries and Burnout	63	HIPAA Privacy Training-Clinical		29
OSHA Annual Update	46	Safety in the Home		29
Patients Rights and Responsibilities	30	Infection Control & You		28
Safety in the Workplace: Workplace Violence	28	Managing, Stress, Boundaries and Burnout	1.0 for nurses, SW, and Counselors	63
Sexual Harassment	19	OSHA Annual Update		46
		Patients Rights and Responsibilities		30
		Safety in the Workplace: Workplace Violence		28
		Sexual Harassment		19
		Pain Hurts Everyone: Understanding and Managing Pain	.9 for nurses	55
		Medicare Hospice Benefit	1.3 for nurses and SW and Counselors	83
Total Time	7.6 hours			12.15 hours