



## **Volunteer Support**

Volunteers founded Arbor Hospice and many of the hospices throughout the United States. Arbor Hospice volunteers are a group of highly trained, motivated and caring individuals with a broad range of life experiences. They are committed to maintaining patient and family confidentiality and respect your choices, lifestyle and way of doing things.

### **What Support and Services Do Volunteers Provide?**

Volunteers are usually assigned to a patient and family to provide support and services for a few hours, once or twice a week or as needed. If a patient or family has a need for more visits, additional volunteers may be assigned to meet those needs. Some volunteer support and services may include:

- Sitting with the patient so the family or caregiver can run errands, rest or partake in enjoyable activities
- Listening to the patient or family who may want to talk to someone
- Spending time with a child or family member who would like companionship or has special needs
- Writing letters
- Helping with other tasks that are needed or requested by the patient and that the volunteer is able to do

### **How Are Volunteers Assigned to Help?**

A patient, family member or caregiver may ask for a volunteer through any of the members of their Arbor Hospice team. Your team's volunteer coordinator will then assign a volunteer. The volunteer will call you within a few days.

Arbor Hospice volunteers are available to provide support and services to the patient, family members and/or caregiver. Please feel free to contact Arbor Hospice any time for a volunteer assignment, or with questions and concerns, you may have about our volunteers. We want to be responsive to your needs and concerns.